



Cheng Chat: Welcome Back!

by Victoria Wagner

The Cheng Library is your one-stop shop for a wide range of services, resources, and spaces designed to support you. We are here for you days, nights, and weekends to answer your questions and address your needs. If there's something you need, but cannot find – please ask! Sure, we have all the traditional things you'd expect from a library, but you might be surprised to learn what else the Cheng Library has for you:

- **Free Scanning**  
Stop by the Reserves desk to use our Scannx machine. Scan copies of articles, book chapters, notes and other documents and save them to your USB drive, the cloud, or transfer them to your smartphone!
- **Coffee!**  
We have a Keurig machine in the Friends Room. Purchase coffee, tea, or hot chocolate pods from our vending machines – or bring your own!
- **iPads and Laptops**  
Visit Instruction and Research Technology's Media Services desk to borrow iPads and laptops to use in the library for a 3-hour loan period. A great option when the Library's computer labs are full!
- **Fetch It Service**  
Login to the My Account feature in our Classic Catalog to request books for pickup. We will fetch books from our shelves and email you when they are ready for pick up.
- **Online Tutorials**

Want a refresher or to learn some tips and tricks for smarter searching at a time and place convenient to you? Check out our online tutorials, click under the Workshop & Tutorials link on the left sidebar of the Library's home page.

- Supplies

Did you forget something? Visit Lending Services to borrow dry erase markers, highlighters, rulers, white out, sharpies, scissors, tape, calculators and USB drives.

- Streaming Music

Check out the Naxos Music Library linked on our Articles & Databases list. This online music library offers streaming audio access to over 100,000 albums (predominantly classical and jazz, with some pop/rock) which you can access on your mobile device and use to create playlists.

- Personalized Appointments

Want to schedule time one-on-one with one of the library experts? Use our online Schedule Research Assistance form, click the Contact Us link on the Library's homepage, to schedule an appointment. We are happy to work with you over the phone, via email, in-person, or in an online meeting where we can chat and search for resources together.

- Comfy Seating

We've got comfortable seating sprinkled throughout the Library: Friends Room, very quiet study area, the Nexus current magazine room, and even the media preview room!

- Human Beings on the Phone:

Press 1, Press 2 – Forget about it! When you call the Library during our working hours, a human being will pick up the phone and speak with you. You may ask that person questions, and they will, in turn, answer those questions. There is no additional charge for the human being on a phone service.